

Curriculum Outline

Service Coordination and Case Management In-Service Training

Friday, March 26, 2010

Curriculum Components

! Essential steps in social work case management and service delivery in the District of Columbia non-profit and government agency setting.

! Necessary skills for accountability and performance-based service plans.

! Understanding social psychology concepts related to why customers do what they do, urban core attitudes and belief systems.

! Cutting edge techniques and research information on case tracking systems and resiliency models.

! Tools for self-management, eliminating stress, effective customer relationships and implementing agency mandates.

! Overcoming the paradox of limited resources and critical customer needs.

! Networking opportunities for service collaboration and mentoring.

Experienced Faculty

Accomplished trainers and active consultants shall offer a blend of academic excellence, urban relevance and practical applications.

Anita Bellamy Shelton, MSW has extensive experience in administration, training and case management consulting. A former Howard University School of Social Work faculty member, Anita served as the Assistant Director of Practicum, teaching classes on urban problems, race and class issues as they relate to social work practice. Recently, Anita served as a quality assurance evaluator for District of Columbia contracting agencies providing HIV/AIDS case management.

Nathaniel A. Brooks, MSW, LICSW has vast knowledge of social work practices and education. Formerly, Nathaniel served as Chief, Division of Social Services for the Youth Services Administration. More recently, he was School Social Worker for the Booker T. Washington Public Charter School and is currently an independent consultant for various non-profit mental and social service agencies.

Additional facilitators, shall provide evidenced-based case management models, resources to obtain substance abuse and mental health services and shared knowledge of hands-on experiences.

Register Today!

Service Coordination and Case Management In-Service Training - Friday, March 26, 2010

Setting

All sessions will be held at **THEARC: 1201 Mississippi Avenue, SE; Washington, DC 20020** from 8:45 AM until 4:30 PM- near the Southern Avenue Metro Station (Green Line). Parking is available.

Registration Fee

Registration fee is **\$75 per person**, which includes tuition, lunch and educational materials. Please note that the fee has taken into consideration the current economic climate in this time of budget tightening for all agencies.

Payment

Please enclose check, in the amount of **\$75 per person** with your registration, payable to **Young Adults Corps of Washington, DC** or remit agency purchase order. In the event that you are unable to attend, your donation is welcome to support the work of the Training Institute.

Mail to Derricotte Associates; 6230 Third Street, NW Suite 14; Washington, DC 20011 for receipt no later than **March 19, 2010**. Late registrations will be \$85 per person.

Please submit a separate registration for each person attending. PLEASE PRINT.

NAME _____

TITLE _____

AGENCY _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

PHONE _____ (day) _____ (mobile)

E-MAIL _____

ENCLOSURE: Check # _____ or Purchase # _____