

# Canavan Associates

## Disaster Response Planning and Emergency Recovery Planning

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# Congressional Research Service

- At their peak shelters were housing 270,000 but, as of October 19 fewer than 8,000 were still in shelters.
- The 3 states where communities were damaged or flooded by the hurricane rank among the poorest in the nation. Mississippi is second only to the District of Columbia in its poverty rate.



# Congressional Research Service

- Number and poverty rates for children in Hurricane Katrina Flooded or Damaged Areas:

- Age 0 to 4                      15,079 or 32.8%
- Age 5 to 17                     39,567 or 29.5%
- Total under 18                54,646 or 30.3%



# 211 Role in the Community

- Expanded from 8 AM to 5 PM to 24 hours
- Expanded 4 lines to 100 lines
- Routed all cell phones statewide to Monroe
- During a single month over 300 volunteers came to staff the call center



# Within the District

- Specific concerns among service providers?
- Specific concerns among clients?
- Has plans for during and after an incident?
- Staff are clear on their roles and responsibilities during an incident?



# Agency Obligations

- One form per program, may have some agency level information included if applicable.

Section 2 – In an emergency, it will be important to have a specific point of contact for each agency to avoid confusion and streamline communications:

- Who will be our primary point of contact in an emergency? If that person is unavailable, who would be our secondary contact?



# Agency Obligations

- It will be important for each program to define key staff and what their roles will be in an emergency situation.
- How will important information be provided to staff and clients? A phone tree (example, school teachers use this for emergency closings) can be helpful.



# Agency Obligation

Section 4 – What do you have in place NOW to prepare to shelter clients and staff for up to 5 days?

- List compiled from publicly available sources;
- Add things particular to the population you serve (children? persons with special needs?)



# Cluster 26 Emergency Plans



# District Emergency Alert Service



Emergency Information Center.mht



# Neighborhood Breakout for Registration



Alert DC - Register.mht



# Extent of District Planning

- Have list of 39 neighborhood plans
- Identified specific hazards in each community
- Have specific instructions for specific incident scenarios



# Programs Connect to Community ERP

- Are staff familiar with community risks?
- Are staff familiar with community resources?
- Are staff prepared to shelter in place?
- Is your organization prepared for short, medium, and long term displacement of staff and residents?



# Beyond the incident...

- Services in the surrounding region in Louisiana were flooded with service requests
- Shelters were instituted in buildings not designed for it and staffed by citizens to trained.
- How will we continue to meet the needs of our community during and after an incident?



# Due Dates and Upcoming Trainings

- Emergency Preparedness Report due September 26
- Community Emergency Management Plan due September 26
- David back October 16 & 17

