

Canavan Associates

Disaster Response Planning and Emergency Recovery Planning

David Canavan

david@davidcanavan.com

(617)542-1697



Congressional Research Service

- At their peak shelters were housing 270,000 but, as of October 19 fewer than 8,000 were still in shelters.
- The 3 states where communities were damaged or flooded by the hurricane rank among the poorest in the nation. Mississippi is second only to the District of Columbia in its poverty rate.



Congressional Research Service

- Number and poverty rates for children in Hurricane Katrina Flooded or Damaged Areas:

- Age 0 to 4 15,079 or 32.8%
- Age 5 to 17 39,567 or 29.5%
- Total under 18 54,646 or 30.3%



211 Role in the Community

- Expanded from 8 AM to 5 PM to 24 hours
- Expanded 4 lines to 100 lines
- Routed all cell phones statewide to Monroe
- During a single month over 300 volunteers came to staff the call center



Within the District

- Specific concerns among service providers?
- Specific concerns among clients?
- Has plans for during and after an incident?
- Staff are clear on their roles and responsibilities during an incident?



Agency Obligations

- One form per program, may have some agency level information included if applicable.

Section 2 – In an emergency, it will be important to have a specific point of contact for each agency to avoid confusion and streamline communications:

- Who will be our primary point of contact in an emergency? If that person is unavailable, who would be our secondary contact?



Agency Obligations

- It will be important for each program to define key staff and what their roles will be in an emergency situation.
- How will important information be provided to staff and clients? A phone tree (example, school teachers use this for emergency closings) can be helpful.



Agency Obligation

Section 4 – What do you have in place NOW to prepare to shelter clients and staff for up to 5 days?

- List compiled from publicly available sources;
- Add things particular to the population you serve (children? persons with special needs?)



Cluster 26 Emergency Plans



District Emergency Alert Service



Emergency Information Center.mht



Neighborhood Breakout for Registration



Alert DC - Register.mht



Extent of District Planning

- Have list of 39 neighborhood plans
- Identified specific hazards in each community
- Have specific instructions for specific incident scenarios



Programs Connect to Community ERP

- Are staff familiar with community risks?
- Are staff familiar with community resources?
- Are staff prepared to shelter in place?
- Is your organization prepared for short, medium, and long term displacement of staff and residents?



Beyond the incident...

- Services in the surrounding region in Louisiana were flooded with service requests
- Shelters were instituted in buildings not designed for it and staffed by citizens to trained.
- How will we continue to meet the needs of our community during and after an incident?



Due Dates and Upcoming Trainings

- Emergency Preparedness Report due September 26
- Community Emergency Management Plan due September 26
- David back October 16 & 17

